

PIOPAC Fidelity

Third Party Administration
"Security, Integrity, Trust"

To: All Direct Deposit Participants

RE: Direct Deposit Notification

Below is an explanation of our guidelines for processing direct deposit payments. We suggest that all employees interested in this type of reimbursement be informed of PIOPAC Fidelity's claims reimbursement process.

Direct deposit reimbursements are remitted as they are received. A claim reimbursement must be completely processed and prepared prior to the 12:00 PM deadline. A direct deposit notification is then mailed out to the employee.

PLEASE CONTACT YOUR BANK INSTITUTION FOR CONFIRMATION OF DEPOSIT.

It is important to understand that even though it is an efficient form of reimbursement, it is not automatic. Without payroll or for other reasons beyond our control, it should not be assumed that the money has been deposited in the account on a specific date. Not receiving a direct deposit notification is an indication that funds have not been deposited.

We recommend direct deposit to all our FSA participants. It is a proven, expedient and reliable processing method. If you have any further questions or concerns, please contact our office at (808) 526-0097, ext. 201.